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Monday, 19 June 2017

To: The Members of the **External Partnerships Select Committee**
(Councillors: Robin Perry (Chairman), Darryl Ratiram (Vice Chairman), Dan Adams, Ian Cullen, Paul Deach, Ruth Hutchinson, Rebecca Jennings-Evans, David Lewis, Oliver Lewis, Katia Malcaus Cooper, Max Nelson, Chris Pitt, Joanne Potter, Nic Price and Ian Sams)

In accordance with the Substitute Protocol at Part 4 of the Constitution, Members who are unable to attend this meeting should give their apologies and arrange for one of the appointed substitutes, as listed below, to attend. Members should also inform their group leader of the arrangements made.

Substitutes: Councillors David Allen, Nick Chambers, Jonathan Lytle, Bruce Mansell and Wynne Price

Dear Councillor,

A meeting of the **External Partnerships Select Committee** will be held at Surrey Heath House on **Tuesday, 27 June 2017 at 7.00 pm**. The agenda will be set out as below.

Please note that this meeting will be recorded.

Yours sincerely

Karen Whelan

Chief Executive

AGENDA

Pages

Part 1 (Public)

- | | | |
|----------|---|--------------|
| 1 | Apologies for Absence | |
| 2 | Chairman's Announcements and Welcome to Guests | |
| 3 | Minutes | 3 - 8 |

To receive and confirm as a correct record the minutes of the meeting of the External Partnerships Select Committee held on 16 February 2017.

4 Declarations of Interest

Members are invited to declare any disclosable pecuniary interests and non-pecuniary interests they may have with respect to matters which are to be considered at this meeting. Members who consider they may have an interest are invited to consult the Monitoring Officer or the Democratic Services Officer prior to the meeting.

5 Your Sanctuary Domestic Abuse Outreach Service

9 - 10

To receive a presentation on the work of the Your Sanctuary Domestic Abuse Outreach Service.

6 Camberley Street Angels Report

11 - 12

To receive a presentation on the work of the Camberley Street Angels.

7 Committee Work Programme

13 - 16

To consider the External Partnership Select Committee's work programme for 2017/18.

Date of Next Meeting

The next scheduled meeting of the External Partnerships Select Committee will take place on Tuesday 19 September 2017 at 7pm.

Minutes of a Meeting of the External Partnerships Select Committee held at Council Chamber, Surrey Heath House, Knoll Road, Camberley, GU15 3HD on 16 February 2017

+ Cllr Paul Deach (Chairman)
+ Cllr Dan Adams (Vice Chairman)

+ Cllr Ian Cullen	+ Cllr Adrian Page
+ Cllr Ruth Hutchinson	- Cllr Robin Perry
+ Cllr Rebecca Jennings-Evans	+ Cllr Chris Pitt
- Cllr David Lewis	+ Cllr Joanne Potter
- Cllr Katia Malcaus Cooper	+ Cllr Nic Price
+ Cllr Alan McClafferty	+ Cllr Darryl Ratiram
+ Cllr Max Nelson	+ Cllr Ian Sams

+ Present
- Apologies for absence presented

Substitutes: Cllr Ian Sams for Cllr David Lewis

In Attendance: Nicola Airey, Surrey Heath Clinical Commissioning Group
Cllr Rodney Bates
Cllr Bill Chapman
Inspector Bob Darkens, Area Commander, Surrey Police
Jane Hogg, Frimley Health NHS Foundation Trust
Cllr Paul Ilnicki
Karen Limmer, Head of Legal Services & Monitoring Officer

23/EP Chairman's Announcements and Welcome to Guests

The Chairman welcomed Inspector Bob Darkens, Borough Commander, Surrey Police, Nicola Airey, Director of Planning and Delivery, Surrey Heath Clinical Commissioning Group and Jane Hogg, Integration and Transformation Director, Frimley Health NHS Foundation Trust to the meeting.

24/EP Minutes of Previous Meeting

RESOLVED that the minutes of the meeting of the External Partnerships Select Committee held on 22 November 2016 be approved as a correct record and signed by the Chairman.

25/EP Declarations of Interest

There were no declarations of interest.

26/EP Crime and Disorder in Surrey Heath

Inspector Bob Darkens, Area Commander, Surrey Police, gave a briefing in respect of the work of the Surrey Police force to tackle crime and disorder in the Borough.

It was reported that the Surrey Heath area had the lowest recorded crime figures when compared to the other boroughs in Surrey Police's Western Surrey Division. There had been 18 fewer recorded incidents of criminal damage, 87 fewer recorded Drugs Offences, 48 fewer Non-dwelling Burglaries, 7 fewer Serious Sexual Offences, 35 fewer Simple Thefts and 16 fewer recorded incidents of Vehicle Crime than in the same period in the previous year. However there had been increases in the number of recorded incidents of Serious Acquisitive Crime (13 more), Domestic Burglary (20 more), Fraud and Forgery (6 more), Other Sexual Offences (7 More), Robberies (3 more) and Violence with Injury (4 more) than during the same period the previous year.

It was also reported that there had been 245 more recorded incidents of Violence without Injury than in the previous year. This sharp rise in numbers had resulted from a review of all cases reported to the Police Call Centre following criticism from the Police Inspectorate about the way that Surrey Police had been recording incidents reported to them. It was stressed that the category included a significant number of very low level incidents for example name calling and did not constitute a significant cause for concern.

The Surrey Heath Neighbourhood Team had conducted a number of operations during 2015/16 including case building work that had resulted in the eviction of a problem family from a property in Bisley following a significant number of incidents of anti-social behaviour. A Partial Closure Order had been served on a premise on the A30. The order meant that a drug dealer operating from the premises being banned from entering the property and a vulnerable adult living at the property had been safeguarded. Work was now underway to rehome the vulnerable adult to more suitable accommodation. A Partial Closure Order had been issued on a property in the High Street following incidents of drug use and anti-social behaviour. An application for a Full Closure Order would be heard by the Courts on 17 February. If granted this would prevent anyone but the landlord of the property from entering the premises.

Over the last fortnight, the Neighbourhood Team had made 11 arrests for Possession with Intent to supply. The offenders had been bailed whilst evidence was gathered to enable a decision to be taken on whether any charges should be brought against them. None of the people arrested were Surrey Heath residents and their bail conditions banned them from entering Surrey.

Following reports of the illegal sale of Nitrous Oxide cylinders, test purchases had been carried out and in excess of 3000 cylinders of the compound had been seized.

A prolific criminal, with a reputation for preying on vulnerable people in the Borough, had been sentenced to two years in prison.

The Neighbourhood Team was working with officers at Surrey Heath Borough Council to introduce Public Space Protection Orders (PSPOs). These would be used to curb anti-social behaviour at specified locations and would focus on areas known to be susceptible to aggressive begging, dog fouling and the illegal use of psychoactive substances.

Notwithstanding these successes, Surrey Police faced a number of challenges in the Surrey Heath area including tackling public perceptions about Surrey Heath not being a safe place to live and work, the under-reporting of crime, ongoing issues relating to the supply of illegal drugs and resource constraints that meant that crimes against people would always take precedence over crimes against property.

Arising from Members' questions and comments the following points were noted:

- Concerns about the adequacy of safeguarding measures at the homeless shelter located in the Scout Hut on the A30 were being explored with the appropriate authorities.
- Incidents at Coldingley Prison in Bisley were included in the police crime statistics. Surrey Police was working with the Prison to address criminal activity within the prison.
- All reports of hate crimes were reviewed on a daily basis. To date, there had been no notable increase in the number of hate crimes reported following the referendum on 23 June 2016.
- There had been no noticeable increase in the number of burglaries taking place at night as a result of Surrey County Council's decision to turn off streetlights after midnight.
- The majority of reports of internet and cyber-crime were referred to the national Action Fraud Team. A significant proportion of the work around cyber-crime related to educating people about the dangers and actions that they could take to reduce their risks and joint work to raise awareness was taking place with Surrey Fire and Rescue Service as part of the Safe and Well Checks.

The Committee thanked Inspector Darkens for his update.

27/EP Surrey Heath Clinical Commissioning Group

Nicola Airey, Director of Planning and Delivery, Surrey Heath Clinical Commissioning Group (CCG), gave a presentation in respect of the work of the CCG across the Borough. The presentation included a summary of the CCG's priorities, an overview of key pieces of work over the past year and a summary of the challenges and opportunities faced by the CCG.

The CCG's current priorities focused on reducing reliance on medical interventions by helping residents manage long term conditions, putting programmes in place to help them live independently in their own homes for longer, improving the physical and mental wellbeing of children and young people in the Borough and improving the health of the local workforce.

Key pieces of work over the past year have included the commissioning of a new provider of smoking cessation services, working with the Public Health team to commission a new child weight management service, engaging with non-statutory bodies to promote mental resilience amongst children in schools, developing a falls prevention programme and continued work to embed and expand the scope of the Workforce Wellbeing Charter.

Funding and ensuring programmes were financially sustainable was a continuing challenge for the CCG; a situation that meant alternative funding streams were being explored for example funding was no longer available for adult weight management schemes and the CCG had been working with the Arena Leisure Centre to develop an alternative adult weight management offer.

It was acknowledged that communications was an area that needed to be improved. A new Communications Manager had been appointed and the CCG's website was being updated to improve the quality of its signposting.

Arising from Members' questions and comments the following points were noted:

- If CAMHS subcontracted a service then CAHMS themselves were responsible for the quality assurance of the sub-contracted service. Where the CCG was

involved in a service then the CCG had powers to quality assure the service through the contracting process.

- Teachers played a vital role in identifying issues at an early stage and they had requested help and training to identify the signs and triggers of impending problems amongst children and young people.
- It was acknowledged that the respite facilities at Pinehurst in Bagshot were an important part of the Borough's care offer and the CCG were pushing Surrey County Council to ensure that appropriate alternative accommodation was provided.
- It was acknowledged that mobile phone apps were useful tools however it was stressed that care would need to be taken to ensure that any app introduced to assist with accessing primary care and associated services was the right one for the job.

The Committee thanked Nicola Airey for her update.

28/EP Frimley Health NHS Foundation Trust

Jane Hogg, Integration and Transformation Director, Frimley Health NHS Foundation Trust gave a presentation in respect of the Trust's work to develop and implement its Sustainability and Transformation Plan.

Made up of 30 statutory bodies including 5 CCGs, 1 acute care provider, 5 mental health and community providers, 5 GP federations, 2 county councils, 3 unitary authorities and 5 district and borough councils the Trust provided health and care services to 750,000 people across Surrey Heath, North East Hampshire and Berkshire.

The five year Sustainability and Transformation Plans (STPs) had been introduced by the Government to encourage NHS organisations and local authorities to come together to develop 'place-based plans' for the future of health and care services in their area. STPs covered all aspects of NHS spending in England and were intended to cover three headline issues: improving quality and developing new models of care; improving health and wellbeing; and improving efficiency of services. Trusts had been tasked with identifying the key priorities needed for their local area to meet these challenges and deliver financial balance. In addition to having to cover all aspects of NHS spending, STPs also had to focus on improving integration with social care and other local authority services.

Following extensive work, the Trust had submitted its STP to NHS England on 21st October 2016 and funding applications had been submitted to the Sustainability and Transformation Fund.

The Frimley Health and Care STP recognised that although performance across the Trust's footprint was strong and that there were pockets of good practice more needed to be done to expand identified good practice, make best use of resources and reduce duplication and inefficiencies.

As part of this work the Trust had developed a number of initiatives that would be implemented over the next 18 months including:

- Ensuring people have the skills, confidence and support to take responsibility for their own health and wellbeing.
- Developing integrated decision making hubs to provide a single point of access to services.
- Laying the foundations for a new general practice model.

- Designing a support workforce that is fit for purpose across the whole trust
- Transforming the social care support market.
- Reducing clinical variation to improve outcomes and maximise value for all individuals accessing the Trust's services.
- Implementing a shared care record that is accessible to all professionals across the STP footprint.

Arising from Members' questions and comments the following points were noted:

- A planning application had been submitted for the redevelopment of Heatherwood Hospital and a decision was expected by the end of March.
- The redevelopment of Heatherwood Hospital would not provide additional acute services. Instead the re-provision of operating theatres, increase in bed capacity and better use of day case facilities would enable the Trust to improve its elective offer and reduce congestion at the acute sites.
- It was the Trust's ambition for 90% of patients to experience an 18 week referral to treatment time limit. However this was difficult to achieve when hospitals experienced a surge in acute cases which resulted in routine work being delayed.
- It was acknowledged that the current appointment booking system was old fashioned. Work was underway to make the booking system more flexible and user friendly.
- The preoperative smoking cessation programmes had been recognised as being an opportunity to help people give up smoking permanently and support services were available to help with this.
- The Trust was exploring ways to introduce video consultations, which had been used successfully elsewhere, for pre-operative and follow up consultations where the patient was considered to be healthy.
- It was acknowledged that councillors were in a unique position to work to influence national policy direction on health and social care.

The Committee thanked Jane Hogg for her informative update.

29/EP Monitoring Officer Report - Single Member Call-In

The Committee received a report providing an update on the outcome of a single member call-in relating to the revenue support grant given to the Citizens' Advice Bureau that had been received following a meeting of the Executive on 10 January 2017.

It was reported that the question had not met the call-in thresholds stated within the Council's Constitution and the matter was being followed up informally with the Member concerned.

The Committee noted the report.

30/EP Committee Work Programme

The Committee received and noted a report setting out their proposed work programme for the 2017/18 municipal year.

CHAIRMAN

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Presentation – Your Sanctuary Domestic Abuse Outreach Service

Portfolio	Community
Ward(s) Affected:	n/a

Purpose

To receive a presentation from Fiamma Pather, Chief Executive, Your Sanctuary.

1. Your Sanctuary
2. Your Sanctuary is based in Woking and provides a range of services for those who are experiencing or are at risk of Domestic Abuse. The services provided includes a family refuge, outreach support, for the areas of Woking, Runnymede and Surrey Heath and 24 hour helpline across the whole of Surrey. Your Sanctuary works collaboratively with a range of agencies/services delivered at a local and national level, to ensure there is a unified approach to increase awareness that works towards prevention and a reduction of this crime that has a significant impact of family life.
3. The 'Your Sanctuary' aim is 'to ensure that our community has an increased awareness of domestic abuse and that there are improved responses to survivors of domestic abuse including an assumption that they are supported and believed'.
4. The organisation receives funds from Surrey County Council, Woking Borough Council, and BBC Children in Need, Runnymede Borough Council, Surrey Community Foundation and many others, which includes individuals who donate or fundraise. This council does not provide ongoing funding to deliver the core services within Surrey Heath, although the Safer Surrey Heath Partnership funds annual advertising and promotional costs associated with the National Campaign around Domestic Abuse Awareness (see point 7).
5. The charity celebrates its 40th year of operation in June 2017. During this time the organisation has successfully managed considerable change in developing the services offered to meet the local needs. The referrals are crucial to preventing further harm, and the majority continue to originate from the Police, however from an increase in awareness levels the self-referral rates are increasing.
6. Safer Surrey Heath Partnership (SSHP)
7. Under the Crime and Disorder Act 1998, agencies in England and Wales have a statutory duty to form a Community Safety Partnership (CSP) to tackle key community safety issues. CSP's are required to review the levels and patterns of crime and disorder in the area, and develop and implement strategies to tackle these problems. The partnership consists of both community and statutory partners who includes Surrey Fire and Rescue Service, Surrey Police, Surrey County Council, Surrey and Sussex Probation Service, Office of the Police and Crime Commissioner, Surrey Heath Clinical Commissioning Group, Surrey Heath Borough Council.
8. The Partnership meets three times a year and is chaired by the Leader, Cllr Moira Gibson. A number of successful joint projects are delivered such as the Young

Citizen event, Road Education and Enforcement Days. The Partnership also has a statutory responsibility to undertake Domestic Homicide Reviews (DHR) which is a locally conducted multi-agency review of the circumstances in which the death of a person aged 16 or over has, or appears to have, resulted from violence, abuse or neglect. This was introduced from 13th April 2011 from S.9 of the Domestic Violence, Crime and Victims Act 2004 (DVCA 2004).

9. The Surrey Heath Community Safety Partnership has undertaken two domestic homicide reviews since 2011.

10. Partnership Officer Group

11. The Surrey Heath Partnership Officer Group (POG) which is the statutory partner working group of (SSHP) has provided the funds to promote the Domestic Abuse Awareness week for several years this is delivered in the form of a local radio advertising campaign for a 3 week period, of which the cost is split equally between four Councils (£3,150/4 = 787.50) together with giveaways such as pens, sweeties, and individual chocolates a total cost ranges between £1500/£2000.

The question relating to achieving best value for the advertising and promotion costs is reviewed annually, and in 2016 we trialled a new advertising route which utilised space on the reverse of receipts for the month from Camberley Argos and Pound land stores. This did not result in any notable difference in referrals/enquiries and it was agreed not to pursue this again.

12. Recommendation

13. The Committee is asked to consider the presentation and consider any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers:

None.

Author:

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Service Head:

Louise Livingston Executive Head of Transformation

Presentation – Camberley Street Angels

Portfolio	Community
Ward(s) Affected:	n/a

Purpose

To receive a presentation from Karen Kendall, Camberley Street Angels

1. Camberley Street Angels
2. The Street Angels operate under the management umbrella of the ‘Churches Together Camberley’ all Street Angels are volunteers who are over the age of 18, DBS checked, interviewed, trained and supported. The volunteers are managed by a coordinator who ensures of compliance and the rota. The organisation works in collaboration with Surrey Police, South East Ambulance Service, Town Centre Management, Club Door Staff, Pub Watch, the Council and other relevant agencies within Camberley.
3. This operation is based upon mutual support from Surrey Police and the Safer Surrey Heath Partnership. The service operates on a Friday & Saturday evening from 10:30pm until around 3am when the bars and clubs have closed.
4. The impact of the service is very positive in dealing with low level crime and antisocial behaviour in the vicinity of bars and clubs, the civilian presence of the Street Angels is an effect tool that can diffuse tense situations late at night, when people are trying to get home safely.
5. We have seen an increasing trend whereby Street Angels or an equivalent programme is operating in towns and cities in the UK over the last several years. They have introduced a positive impact locally.
6. This project received initial set-up funding from the Safer Surrey Heath Partnership, and thereafter has been self-sufficient and not sought further funding.
7. Karen Kendall will be representing the organisation and will present an update of the service delivered in Camberley.

Recommendation

7. The Committee is asked to consider the presentation and any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers: None.

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Service Head: Louise Livingston Executive Head of Transformation

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External Partnerships Select Committee Work Programme 2017/18

Portfolio:	Corporate
Ward(s) Affected:	n/a

Purpose

To consider an amendment to the Committee Work Programme for the 2017/18 municipal year

Background

1. The External Partnerships Select Committee was appointed by the Council at its annual meeting on 17 May 2017 for the period 2017/18.
2. Part 4 of the Constitution requires the Committee to agree a work programme for each municipal year.
3. The Committee Work Programme may develop through the forthcoming municipal year, to meet new demands and changing circumstances. The Committee will be expected to review its work programme from time to time and make minor amendments as required.

Work Programme 2017/18

4. The Committee is scheduled to meet on the following dates in the 2017/18 municipal year:

27 June 2017
19 September 2017
21 November 2017
13 February 2018
5. The Committee is responsible for scrutiny of other agencies which affect the economic, social and environmental well-being of the Council's area, including the Health and Wellbeing Board and the Police and Crime Panel. It also carries out the Council's statutory crime and disorder function and will receive regular updates on community safety in the borough from the Neighbourhood Inspector.
6. The amended work programme for 2017/18 is set out below:

Meeting Date	External Partner
27 June 2017	<ul style="list-style-type: none"> • Your Sanctuary - Domestic Abuse Outreach Provider • Camberley Street Angels

Meeting Date	External Partner
19 September 2017	<ul style="list-style-type: none"> • Collectively Camberley • Surrey Heath Age Concern * • Camberley Cricket Club *
21 November 2017	<ul style="list-style-type: none"> • Voluntary Support North Surrey * • Tringhams * • Surrey Chambers of Commerce – Business Advice Clinics ***
13 February 2018	<ul style="list-style-type: none"> • Citizens Advice Surrey Heath * • Bisley Village Hall ** • Camberley Central Job Club *

*SHBC Revenue Grant Recipient

** SHBC Community Fund Grant Recipient

*** SHBC Economic Development Funding

7. A list of other possible items is attached at Annex A, though this is not comprehensive and only intended to be indicative of the sort of areas covered in previous years.

Proposal

8. Members are asked to agree a revised work programme for the 2017/18 municipal year.

Resource Implications

9. Resource implications will depend on the issues brought before the Committee. The implications both in terms of prior to/during the meeting and any resultant work will have to be assessed when individual meetings are planned and the Committee decisions are known.

Recommendation

10. The Committee is asked to consider a work programme for the remainder of the 2017/18 municipal year.

Background Papers: None

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Head of Service: Louise Livingston – Executive Head Transformation

**External Partnerships Select Committee
Possible Areas of Interest**

Standing Responsibilities/Recurring Items

- Surrey Heath Health and Wellbeing Board
- Surrey Police and Crime Panel/Crime and Disorder

Other Possible Future Items

Revenue Grant Awards

Citizens Advice Surrey Heath
Voluntary Support Surrey Heath
Tringhams
Surrey Heath Age Concern
Camberley Central Job Club
Basingstoke Canal Authority
Blackwater Valley Countryside Partnership
Surrey Heath Sports Council
Surrey Heath Arts Council

Community Fund Grant Awards

Camberley Cricket Club
Frimley Green Village Hall
Parity for Disability
Camberley Judo Club
Bisley Village Hall
Chobham Burymead Football Club
Frimley Cricket Club
Valley End Institute

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